



# Accessibility Achievements

## Barrier

## Accessibility Achievements

Barrier  
Identified?1

## Barrier Identification

By-laws, policies and practices to be reviewed	Methods to be used to identify the barrier	Timing <sup>5</sup>
Investigate teleconferencing services to allow citizens to call-in and listen to Council and Committee meetings		

## **Barrier Identification**

**By-laws, p**



## Barriers That Will Be Addressed

Means to prevent/remove the barrier <sup>9</sup>	Indicators of success <sup>10</sup>	Timing <sup>11</sup>
Phase in same accessibility features as the Web -Install a better quality audio system -	Staff feedback	2004