

Requirements for retail stores during shutdown

This is a limited summary of requirements for retail stores. Also refer to the general requirements for all businesses. It is the responsibility of the business owner to stay up-to-date with the provincial regulations.

1. Customer capacity limit must be posted at each entrance.
2. Grocery stores, convenience stores and pharmacies may operate up to 25 per cent of store capacity.
3. All other retail permitted to be open may operate at 25 per cent of store capacity.
4. Business must monitor capacity limit.
5. Music must not be louder than normal conversation.

For additional and more detailed requirements and industry specific requirements, visit [ontario.ca](https://www.ontario.ca) or contact the Municipal Law Enforcement Division at 905-476-4301, ext. 2279 or 2454.