

General requirements for businesses in Modified Step 2

This is a limited summary of requirements for all open businesses. It is the responsibility of the business owner to stay up-to-date with the provincial regulations.

1. Face masks must be worn by all patrons and staff in indoor areas of the premises (except those who are exempt).
2. Workers must wear face masks and eye protection if providing services within two metres of someone not wearing a face mask.
3. Staff and patrons must physically distance at least two metres throughout common areas (does not apply to people from the same household).
4. Each business or organization that is open shall ensure that any person who performs work for the business or organization conducts their work remotely, unless the nature of their work requires them to be on-site at the workplace.
5. The total number of members of the public in the business or facility at any one time should not exceed 50 per cent capacity in accordance with Ontario Regulation 213/07 (Fire Code), under the Fire Protection and Prevention Act.
6. Patrons lining up inside or outside the establishment must be two metres apart.
7. The person responsible for a business or place that is open shall ensure that,
 - (a) if an outdoor area of the business or place is covered by a roof, canopy, tent, awning or other element, at least two full sides of the entire outdoor area are open to the outdoors and are not substantially blocked by any walls or other impermeable physical barriers; and
 - (b) if an outdoor area at the business or place is equipped with a retractable roof and the roof is retracted, at least one full side of the outdoor area is open to the outdoors and is not substantially blocked by any walls or other impermeable physical barriers.
8. A safety plan must be prepared and posted and describe measures for screening, cleaning and disinfecting, enforcing physical distancing, and wearing of face coverings and other PPE that will reduce the transmission risk of COVID-19.
9. Screening instructions for customers must be posted at entrance to establishment. [Screening example](#) from the province.
10. All employees must be actively screened before entering the premises
11. Indoor gym/fitness facilities are closed unless exempted by provincial legislation.

12. Short-term rental accommodations, hotels, motels, cottages and resorts may only be provided to individuals in need of housing. Indoor pools, communal steam rooms, saunas, or indoor whirlpools, indoor fitness centres and other indoor recreational facilities are closed.
13. Ice huts may only be rented to members of the same household but may not be used overnight.
14. Indoor pools, communal steam rooms, saunas or indoor whirlpools, indoor fitness centres and other indoor recreational facilities must be closed at hotels, motels, lodges, cabins, cottages, resorts and other shared rental accommodation.
15. Open house events by real estate agencies are not permitted.
16. Businesses that provide in-person indoor teaching and instruction, other than those primarily engaged in the provision of health and safety training, are closed.
17. Driving instruction limited to drivers of commercial vehicles as part of the Ontario Driver Certification Program administered by the Ministry of Transportation and for licences other than Class G, G1, G2, M, M1 or M2.

For additional and more detailed requirements and industry specific requirements, visit [ontario.ca](https://www.ontario.ca) or contact the Municipal Law Enforcement Division at 905-476-4301, ext 2279 or 2454.