



GEORGINA

Town of Georgina Communications Division
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Have your say through the customer service survey

Georgina, ON – The Town of Georgina is developing a Customer Service Strategy aimed at improving customer service delivery. The goal of this multi-year plan is to define exceptional municipal service and outline the specific steps the Town needs to take to achieve this goal. The Customer Service Strategy is an important component of the Corporate Strategic Plan 2019-2023.

How can you help? The Town wants to hear from residents and businesses, and will be conducting a customer service survey from June 24 to July 15. It will be available online at georgina.ca/service and in hard copy at the Civic Centre, the three library branches, the Georgina Leisure Pool, the Link and Club 55 locations.

The survey will take a few minutes to complete and will inform the strategy. It looks at how customers currently access service with the Town and how they prefer to receive service. The strategy is anticipated to go to Council by the end of the year.

For more information visit, georgina.ca/service.

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