

General Requirements for businesses in the Red Zone

This is a limited summary of requirements for all open businesses. It is the responsibility of the business owner to stay up-to-date with the provincial regulations.

1. Face masks must be worn by all patrons and staff (except those who are exempt).
2. Workers must wear face masks and eye protection if providing services within two metres of someone not wearing a face mask.
3. Staff and patrons must physically distance at least two metres throughout common areas (does not apply to people from the same household).
4. Patrons lining up inside or outside the establishment must be two metres apart and wearing face masks.
5. A Safety Plan must be prepared and posted and describe measures for screening, cleaning and disinfecting, enforcing physical distancing, and wearing of face coverings and other PPE
6. Screening instructions for customers must be posted at entrance to establishment

For additional and more detailed requirements and industry specific requirements, such as for restaurants, personal service shops and recreational facilities, see additional checklists and visit [ontario.ca](https://www.ontario.ca), or, contact the Municipal Law Enforcement Division at 905-476-4301, ext 2279 or 2454.