

SCHOOL PROGRAMS

SPRING · SUMMER · FALL

Payment

A deposit of 50% is required at the time of booking, with the remaining payment due on the day of the booking. Please confirm numbers no later than two (2) weeks prior.

Consent Forms

All participants are required to have a consent form completed on their behalf and submitted on the day of the booking. The consent forms will be collected upon arrival, students without forms will not be allowed to climb until a consent form is received.

Clothing

Participants must wear closed toe shoes and have all long hair tied back. Please also ensure all participants are dressed according to the weather.

Cancellation Policy

Cancellations must be received in writing two (2) weeks prior to the booking in order to receive a full deposit return. Any cancellations after the date are subject to an administration fee. In the event of inclement weather (high winds, heavy rain or thunderstorms), we will do our best to re-schedule. If a date cannot be agreed upon a full refund will apply. Please note programs run in light rain.

Supervision

Please ensure that adequate supervision is provided for your visit. We recommend 1 supervisor/volunteer per activity. If there is an opportunity for a teacher/volunteer to climb they will be required to complete a consent form.

Arrival Procedure

Upon your arrival to The ROC please pull up to the Chalet and remain on the bus until a staff member greets you. The staff will welcome your group and review all important information. We ask that all students are pre-arranged in their groups with their corresponding consent forms.



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