

General rules for personal service shops in Step 3

This is a limited summary of requirements for personal service shops. Also refer to the general requirements for all businesses. It is the responsibility of the business owner to stay up-to-date with the provincial regulations.

1. Persons who provide personal care services in the business must wear appropriate personal protective equipment.
2. Customers must wear a face mask other than while receiving services that require the removal of their mask.
3. No member of the public may be permitted to enter the premises except by appointment.
4. The capacity limit must be posted in a conspicuous location.
5. The person responsible for the establishment must post a sign in a conspicuous location visible to the public that states the capacity limits under which the establishment is permitted to operate.
6. Oxygen bars must be closed.

For additional and more detailed requirements, visit [ontario.ca](https://www.ontario.ca) or contact the Municipal Law Enforcement Division at 905-476-4301, ext. 2279 or 2454.