

Requirements for retail stores in Modified Step 2

This is a limited summary of requirements for retail stores. Also refer to the general requirements for all businesses. It is the responsibility of the business owner to stay up-to-date with the provincial regulations.

1. Customer capacity limit must be posted in a conspicuous place, visible to the public.
2. Members of the public must maintain a physical distance of at least two metres from every other person in the business.
3. The maximum number of members of the public permitted in the business is 50 per cent of the maximum occupant load as calculated in accordance with Ontario Regulation 213/07 (Fire Code), under the Fire Protection and Prevention Act.
4. Music must not be louder than normal conversation.

For additional and more detailed requirements and industry specific requirements, visit ontario.ca or contact the Municipal Law Enforcement Division at 905-476-4301, ext 2279 or 2454.