

# **Requirements for retail stores during shutdown**

This is a limited summary of requirements for retail stores. Refer also to the general requirements for all businesses. It is the responsibility of the business owner to stay up-to-date with the provincial regulations.

1. Customer capacity limit must be posted at each entrance.
2. Grocery stores, convenience stores, and pharmacies may operate up to 50 per cent of store capacity
3. All other retail may operate at 25 per cent of store capacity.
4. Business must monitor capacity limit.
5. Music must not be louder than normal conversation.

For additional and more detailed requirements and industry specific requirements, visit [ontario.ca](https://www.ontario.ca) or contact the Municipal Law Enforcement Division at 905-476-4301, ext. 2279 or 2454.