

General rules for retail stores during Step 3

This is a limited summary of requirements for retail stores. Also refer to the general requirements for all businesses. It is the responsibility of the business owner to stay up-to-date with the provincial regulations.

1. Customer capacity limit must be posted in a conspicuous place, visible to the public.
2. The person responsible for a place of business shall limit the number of members of the public in the place of business so that the members of the public are able to maintain a physical distance of at least two metres from every other person in the business.
3. If the business permits members of the public to test drive any vehicles, boats or watercraft,
 - i. the members of the public must be actively screened in accordance with the advice, recommendations and instructions of the Office of the Chief Medical Officer of Health before they participate in the test drive, and
 - ii. all participants in the test drive must wear a mask or face covering in a manner that covers their mouth, nose and chin, unless they are entitled to any of the exceptions set out in subsection 2 (4) of Schedule 1.

For additional and more detailed requirements, visit [ontario.ca](https://www.ontario.ca) or contact the Municipal Law Enforcement Division at 905-476-4301, ext. 2279 or 2454.