

General requirements for businesses during shutdown

This is a limited summary of requirements for all open businesses. It is the responsibility of the business owner to stay up-to-date with the provincial regulations.

1. Face masks must be worn by all patrons and staff (except those who are exempt).
2. Workers must wear face masks and eye protection if providing services within two metres of someone not wearing a face mask.
3. Staff and patrons must physically distance at least two metres throughout common areas (does not apply to people from the same household).
4. Patrons lining up inside or outside the establishment must be two metres apart and wearing face masks.
5. A safety plan must be prepared and posted and describe measures for screening, cleaning and disinfecting, enforcing physical distancing, and wearing of face coverings and other PPE.
6. Screening instructions for customers must be posted at entrance to establishment.
7. Personal service shops and gym/fitness facilities are closed.
8. Short-term rental accommodations may only offer rentals to individuals in need of housing.

For additional and more detailed requirements and industry specific requirements, visit [ontario.ca](https://www.ontario.ca) or contact the Municipal Law Enforcement Division at 905-476-4301, ext. 2279 or 2454.