

Town of Georgina 26557 Civic Centre Road Keswick, Ontario L4P 3GI

905-476-4301 905-722-6516

# 2014 Water and Sewer Billing **Information Brochure**

Dear Water and Sewer Billing Customer:

Your Water/Sewer Billing is enclosed with this brochure.

We have listed below the revised 2014 metered water consumption and sewer rates for information purposes. Town Council adopted the 2014 rates on March 26, 2014 to ensure the necessary revenue was provided for the required operating expenditures for the water and sewer systems. The rate changes represent an overall 5.1% increase over 2013 rates and are necessary to provide for the increasing maintenance and operating costs of both systems to ensure safe and reliable water distribution and sewer collection and treatment programs. It is important to note that Georgina's water and sewer rates remain comparable with all other York Region and surrounding municipalities.

In addition to the metered consumption rate, a "capital cost recovery" fee in the amount of \$ 11.60 is included with each water and sewer billing issued. The capital cost recovery fee is calculated to provide for future projected capital expenditures for both the water and sewer systems to ensure reserve funds are sufficient to replace aging infrastructures i.e. existing underground water/sewer mains, pumping stations, etc., as timing and needs arise. The capital cost recovery fee is payable with each billing even if no consumption is calculated.

### 2014 Rates Established — Effective with Billings issued on or after May 1, 2014

Metered Water Rate Sewer Rate Capital Cost Recovery \$ 1.54 per cubic metre (approx. 220 gallons) \$ 1.74 per cubic metre of water used \$11.60

.30)

#### Example of a Typical Quarterly Consumption and 2014 Billing

Based on an average of 62 cubic metres used in one guarter

8
8
0
6
0)
6

Should you have any inquiries regarding your water and sewer billing, please contact the Tax and Revenue **Division** at the telephone numbers listed above.

Sincerely, David Reddon, Manager of Taxation and Revenue

\*\* \$2.30 cents per day for water and sewer \*\*

PLEASE SEE REVERSE SIDE OF THIS BROCHURE FOR IMPORTANT WATER AND SEWER INFORMATION

### DID YOU KNOW

The average Georgina water user consumes approximately 62 cubic metres (13,640 gallons) of water per quarter. You can use your water meter to find out how much you consume. Knowing how to read your water meter allows you to monitor your water consumption and detect leaks in your plumbing or fixtures.

## READING YOUR METER

Your water meter reads in cubic metres. Your consumption is displayed much like the odometer of a car. Every 100 litres of water consumed causes the sweep hand to make one revolution, and causes the measured total to increase by 0.1 cubic metres (the black wheel on the odometer). Ten turns will move the first white wheel one increment. Newer radio read water meters labelled "E-Coder (R900i)", are designed to go into a "sleep" mode to conserve energy. Simply shine a flashlight on the face of the water meter to bring the meter display out of "sleep" mode to fully display the water meter face.

### MONITORING WATER USE

*Daily consumption*: Write down your meter reading at a set time during the day. Write another reading the same time the next day. The difference was your water consumption for that 24 hour period.

*Leak Detection:* Turn off all water in your house, including humidifiers, air conditioners, and ice makers. Then watch the low flow indicator on your water meter. If the red triangle is moving water is still going through the meter and indicates you possibly have a leak. You should check all fixtures including taps and toilets and make any necessary repairs.



